

# Better Than Prompting



Using Research-Based Strategies  
to Support AAC Learning

Rachael M Langley, MA, CCC-SLP – AAC Specialist

Follow along:



# Disclosures

- ▷ Employed by Eaton RESA as an AAC Specialist
- ▷ Owner of Reach Language, LLC

I have no financial or non-financial relationships that influence the content of this course.

# Objectives

- ▷ Describe at least five different forms of prompting and how they impact a learner's autonomy.
- ▷ Define the research-based method known as "Aided Language Stimulation" or "Aided Language Input."
- ▷ Participants will identify the critical difference between compliance and participation tasks.



# Outline

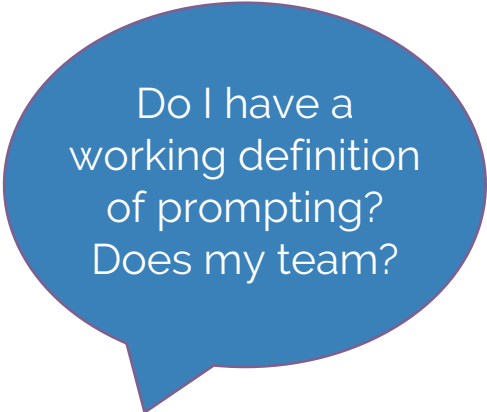
- ▷ Prompting defined
- ▷ Prompt Hierarchies: What, When, and Why
- ▷ Instructional Strategies for AAC Learning
- ▷ The Risks of Prompt Dependence

Opportunities for discussion throughout.

# Outline

- ▷ Prompting defined
- ▷ Prompt Hierarchies: What, When, and Why
- ▷ Instructional Strategies for AAC Learning
- ▷ The Risks of Prompt Dependence

Opportunities for discussion throughout.



Do I have a  
working definition  
of prompting?  
Does my team?

# Prompting Defined





# prompting

*noun* [ C or U ] • UK  /'prɒmp.tɪŋ/ US  /'prɑːmp.tɪŋ/

★ **the act of trying to make someone say something:**

[ + to infinitive ] *Kids of that age really shouldn't need prompting **to** say thank you for things.*

*Amazingly - without any prompting - my husband actually said how nice I looked in my new dress!*

Cambridge Dictionary

# Prompting Defined

## Casual usage

- ▷ Conversation
- ▷ Classroom use
- ▷ Goal-writing
- ▷ IEP documentation

## Detailed usage

- ▷ Behaviorists
- ▷ Errorless learning
- ▷ Reduce incorrect responses
- ▷ EBP in behavior field

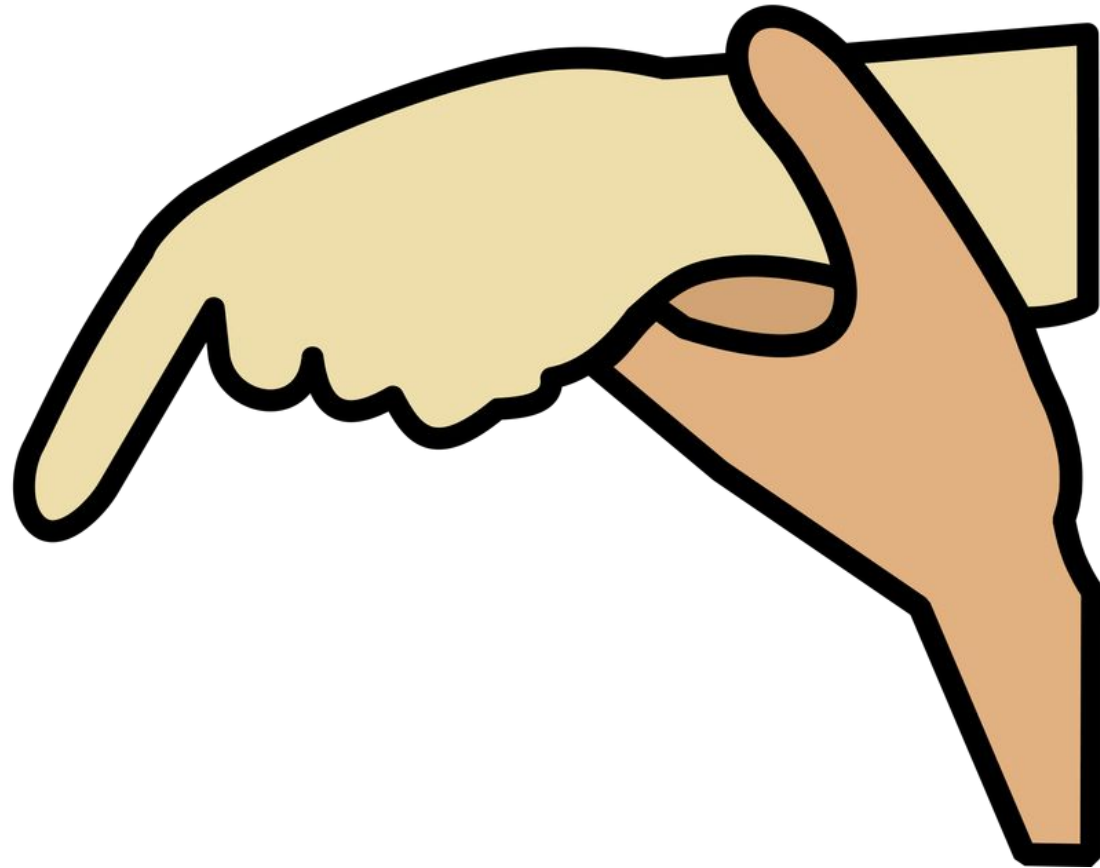


Participation

Compliance

# What is the goal?

*Hit the switch!*





*If I'm prompting, I'm trying to get the  
kid to say what I expect them to say.  
That's training, not teaching.*

*– Dr. Karen Erickson*

# Where do we see prompting?

- ▷ Speech-Language Goals
- ▷ Instructional Goals
- ▷ Non-standardized language
  - Minimal
  - Moderate
  - Maximum
  - Partial-verbal
  - Full-physical



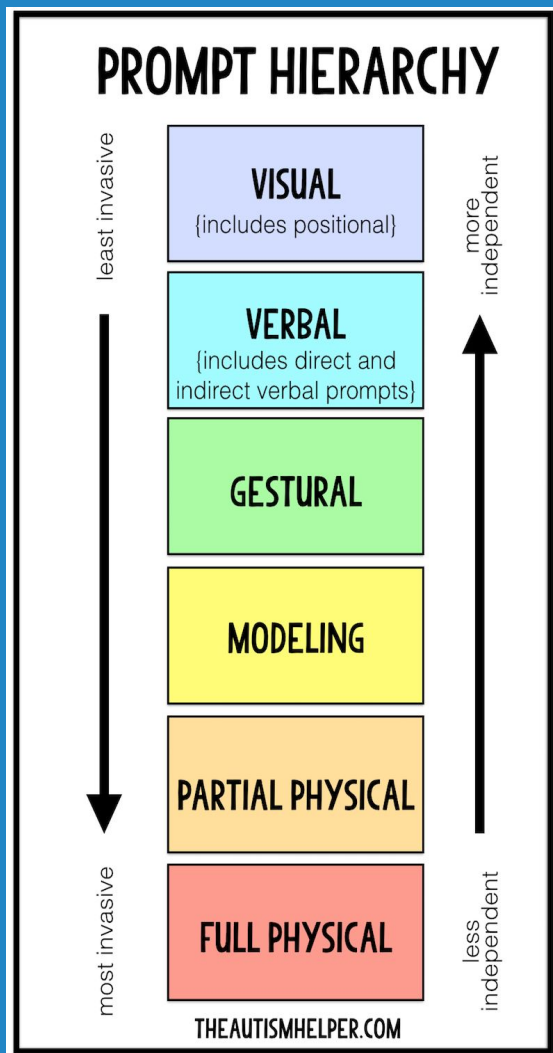


turn & talk

# Prompt Hierarchies

What, When, and Why





[www.theautismhelper.com](http://www.theautismhelper.com)

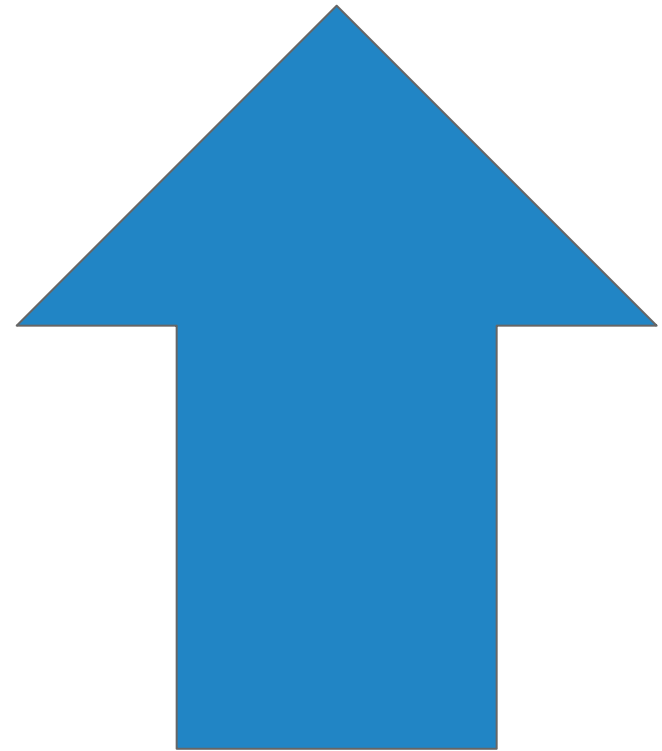
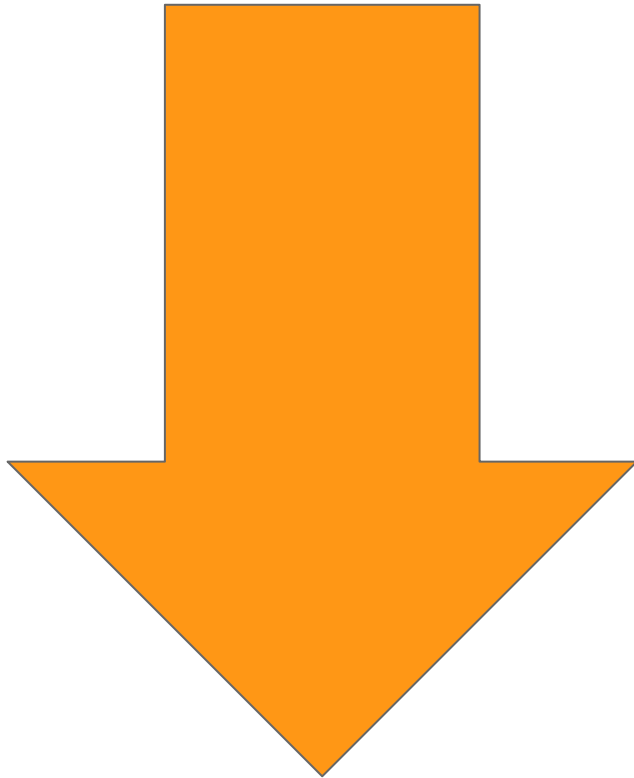
## PROMPT HIERARCHY

1. **State:** Make a very general statement about the situation. ("I brought a big bag of stuff, but you don't know **"what"** is in it.") Keep eye contact and wait up to 10 seconds (more or less).
2. **Suggest:** Be a little more direct, but still general. ("You can ask me **"what"** I brought today.) Watch and Wait.
3. **Say:** Tell the person specifically what to say. ("Say the word **"what"** to find out **"what"** I brought.) Watch and Wait.
4. **Assist:** Physically assist the person. ("Let me help you say **"what"** so you can see **what** I brought.")

From "AAC in the IEP" by Lauren Enders on PrAACticalAAC;  
Prompt Hierarchy credited to Gail VanTatenhove.

# Types of Prompting Hierarchies

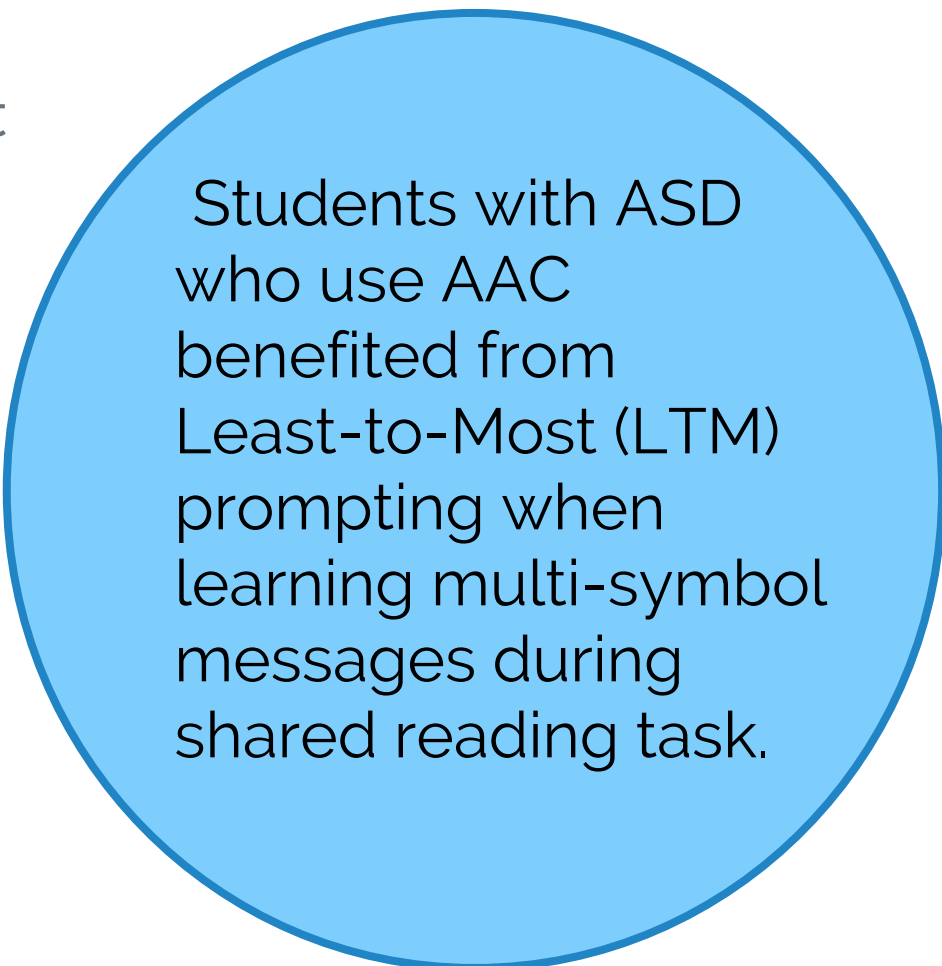
Most-to-Least



Least-to-Most

# Research in AAC

Effects of a Least-to-Most Prompting Procedure on Multisymbol Message (Finke et al, 2017)



Students with ASD who use AAC benefited from Least-to-Most (LTM) prompting when learning multi-symbol messages during shared reading task.

# Least-to-Most Prompting

For example, after a book-reading task the final prompting level would include:

- (a) [expectant delay]
- (b) *What do you see?* [expectant delay]
- (c) *I see Jay Jay sleeping* [expectant delay]
- (d) *I see Jay Jay sleeping* {JAY JAY SLEEPING} [expectant delay]
- (e) *Now you try* [expectant delay]
- (f) Hand-over hand assistance {JAY JAY SLEEPING}.

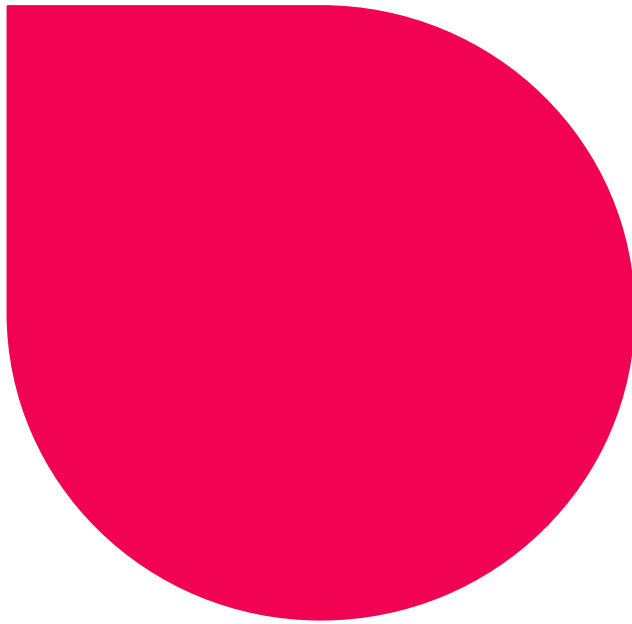
\*Prompts (b-f) always included (a)



# Prior to Prompting

Hierarchies are designed as reminders of the type and frequency of support a learner may need to succeed at a task after providing direct instruction.

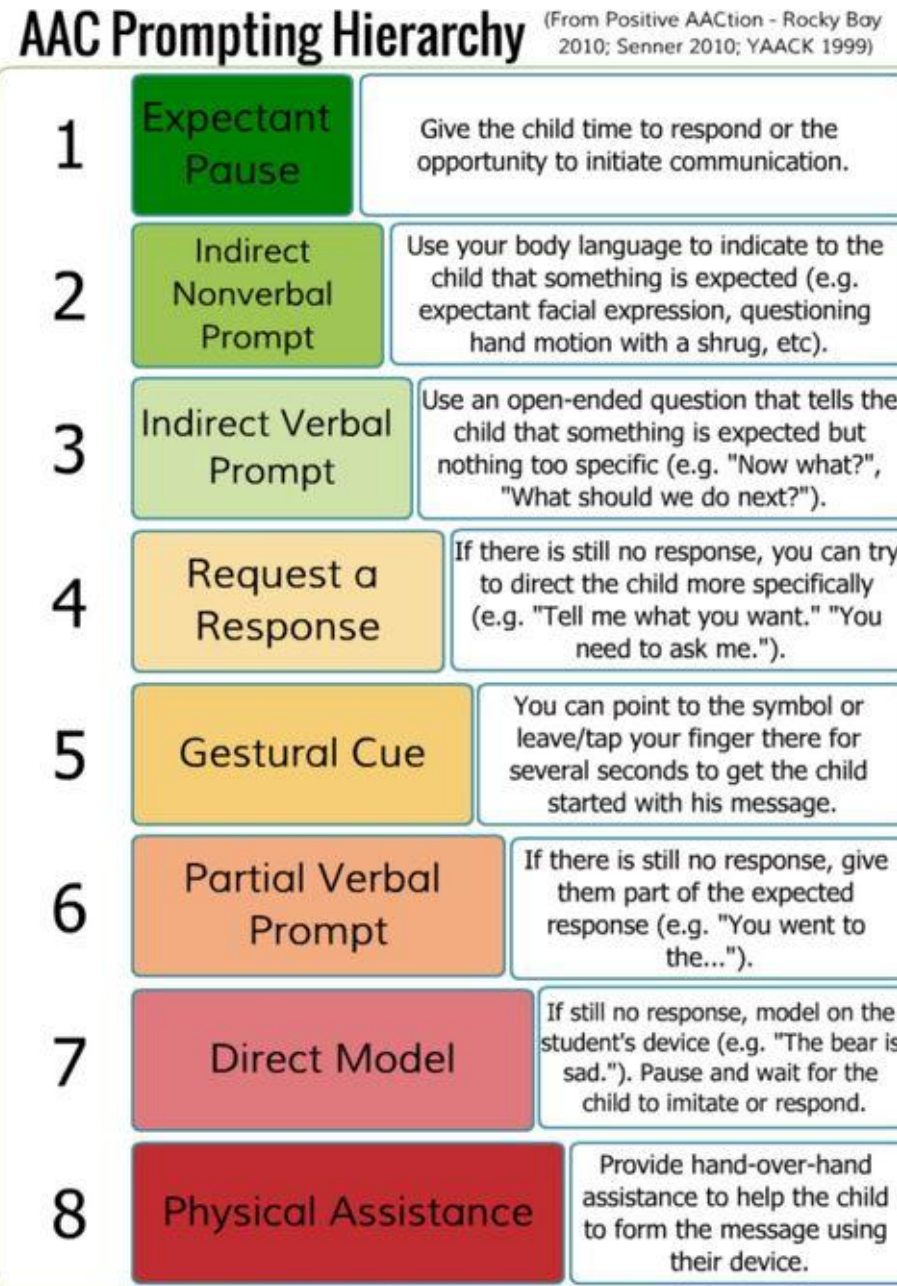
- Prompting is not a stand-alone teaching method.
- Prior to expecting independent use, we are responsible for providing direct instruction.
  - This may include modeling in context, peer modeling, vocabulary practice, video modeling, and other aided-language experiences prior to independent, functional use.



Prompting  
is not a  
stand-alone  
teaching  
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# AAC Prompting Hierarchy

- ▷ Developed from Rocky Bay Positive AACtion handout
- ▷ Contributions from Dr. Senner (2010) and YAACK (1999)





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## PROMPTING HIERARCHY (Senner, 2010; YAACK, 1999)

### 1. Pause

- Give the child time to respond or the opportunity to initiate communication.

### 2. Indirect Nonverbal Prompt

- Use your body language to indicate to the child that something is expected (eg. expectant facial expression, questioning hand motion with a shrug, etc).

### 3. Indirect Verbal Prompt

- Use an open-ended question that tells the child that something is expected but nothing too specific (eg. "Now what?", "What should we do next?").

### 4. Request a Response

- If there is still no response, you can try to direct the child more specifically (eg. "Tell me what you want." ; "You need to ask me.").

### 5. Gestural Cue

- You can point to the symbol or leave/tap your finger there for several seconds to get the child started with his message.

### 6. Partial Verbal Prompt

- If there is still no response, give them part of the expected response (eg. "You went to the ....").

### 7. Direct Model

- If the child still does not respond tell the child what to say (eg. "The bear is sad."). Pause and wait for the child to imitate or respond in some way with his device.

### 8. Physical Assistance

- Provide hand-over-hand assistance to help the child to form the message using their device.

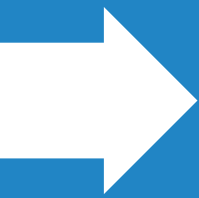


# AAC Prompting Hierarchy

- ▷ Eaton RESA AAC PLC
- ▷ Provide coaching-style feedback within classrooms

## AAC Prompting Hierarchy (From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)

1	<b>Expectant Pause</b>	Give the child time to respond or the opportunity to initiate communication.
2	<b>Indirect Nonverbal Prompt</b>	Use your body language to indicate to the child that something is expected (e.g. expectant facial expression, questioning hand motion with a shrug, etc).
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6	<b>Partial Verbal Prompt</b>	If there is still no response, give them part of the expected response (e.g. "You went to the...").
7	<b>Direct Model</b>	If still no response, model on the student's device (e.g. "The bear is sad."). Pause and wait for the child to imitate or respond.
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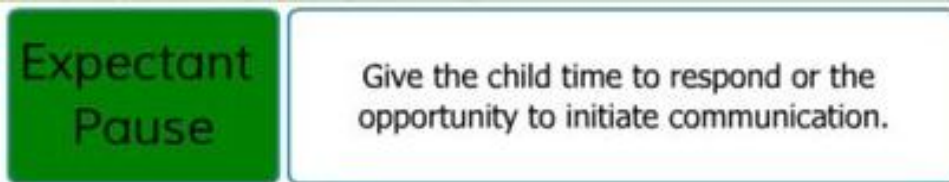


# Dissecting

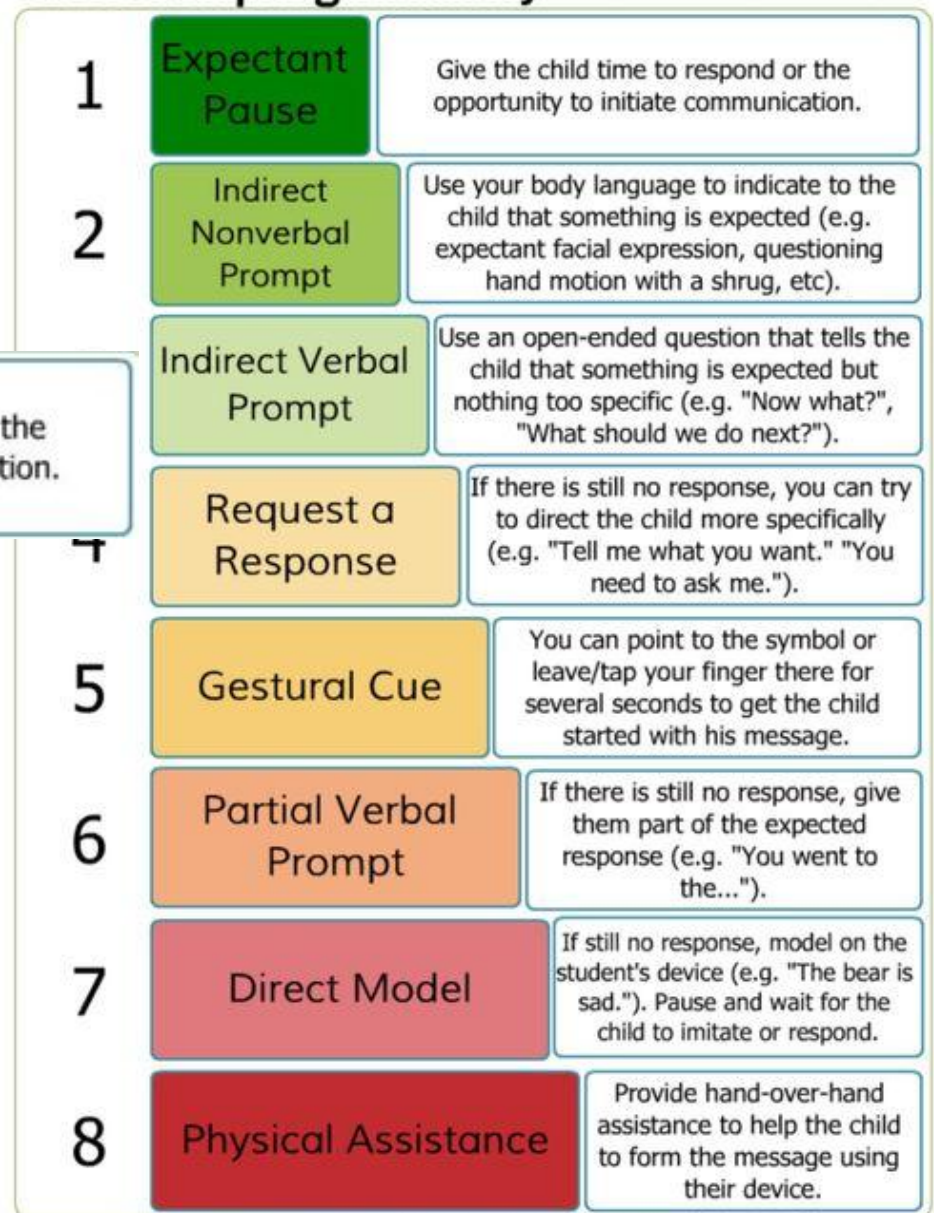
## The Prompt Hierarchy

# AAC Prompting Hierarchy

## AAC Prompting Hierarchy (From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)



- Least intrusive
- Increase wait time





**PAUSE.  
RELAX.  
BREATHE.**

**THERE IS POWER IN  
AN EXPECTANT PAUSE.**



Rachael Langley - AAC Specialist

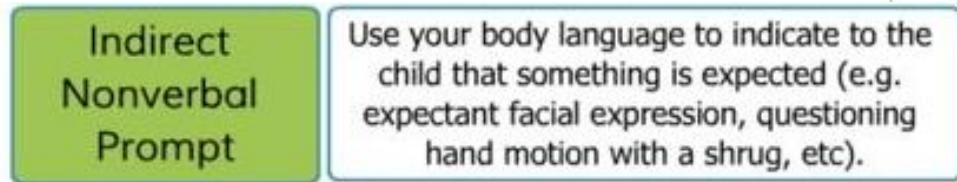


*“Expectant wait time, without pressure, can allow the child time to process and respond with her own motivation. (Keep extraneous verbal clutter to a minimum)”*

Linda Burkhart, Two Switches for Success: Access for Children  
with Severe Physical and/or Multiple Challenges

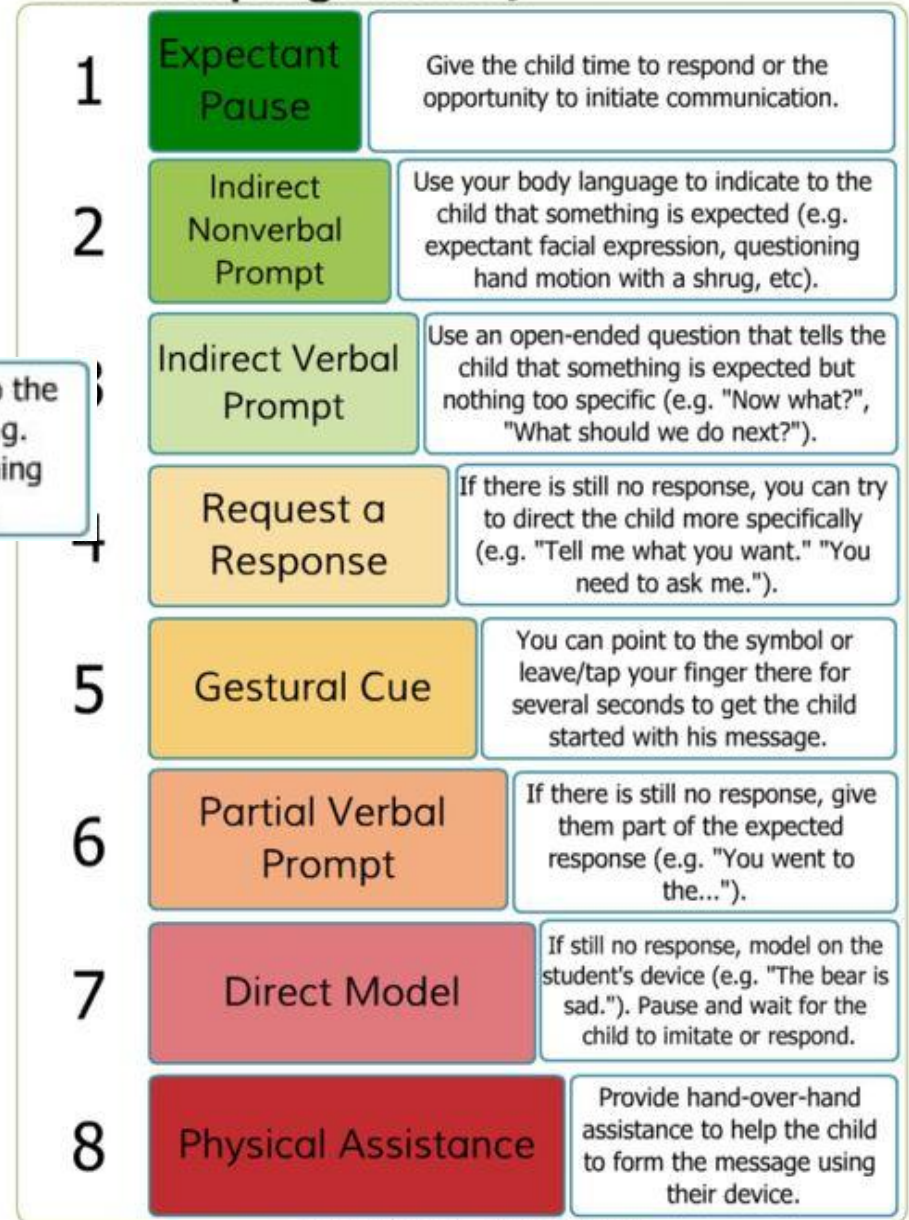


# AAC Prompting Hierarchy



- Less intrusive
- Body language

## AAC Prompting Hierarchy (From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)



# AAC Prompting Hierarchy

## Indirect Verbal Prompt

Use an open-ended question that tells the child that something is expected but nothing too specific (e.g. "Now what?", "What should we do next?").

- Guided verbal support
- Non-specific modeling
- Verbal only – requires AAC learner to code switch

## AAC Prompting Hierarchy

(From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)

1

### Expectant Pause

Give the child time to respond or the opportunity to initiate communication.

2

### Indirect Nonverbal Prompt

Use your body language to indicate to the child that something is expected (e.g. expectant facial expression, questioning hand motion with a shrug, etc).

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### Indirect Verbal Prompt

Use an open-ended question that tells the child that something is expected but nothing too specific (e.g. "Now what?", "What should we do next?").

### Request a Response

If there is still no response, you can try to direct the child more specifically (e.g. "Tell me what you want." "You need to ask me.").

5

### Gestural Cue

You can point to the symbol or leave/tap your finger there for several seconds to get the child started with his message.

6

### Partial Verbal Prompt

If there is still no response, give them part of the expected response (e.g. "You went to the...").

7

### Direct Model

If still no response, model on the student's device (e.g. "The bear is sad."). Pause and wait for the child to imitate or respond.

8

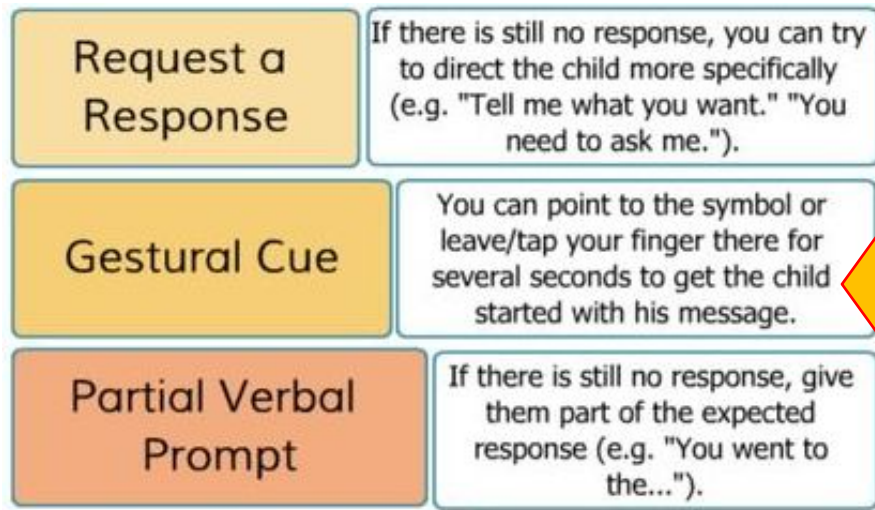
### Physical Assistance

Provide hand-over-hand assistance to help the child to form the message using their device.

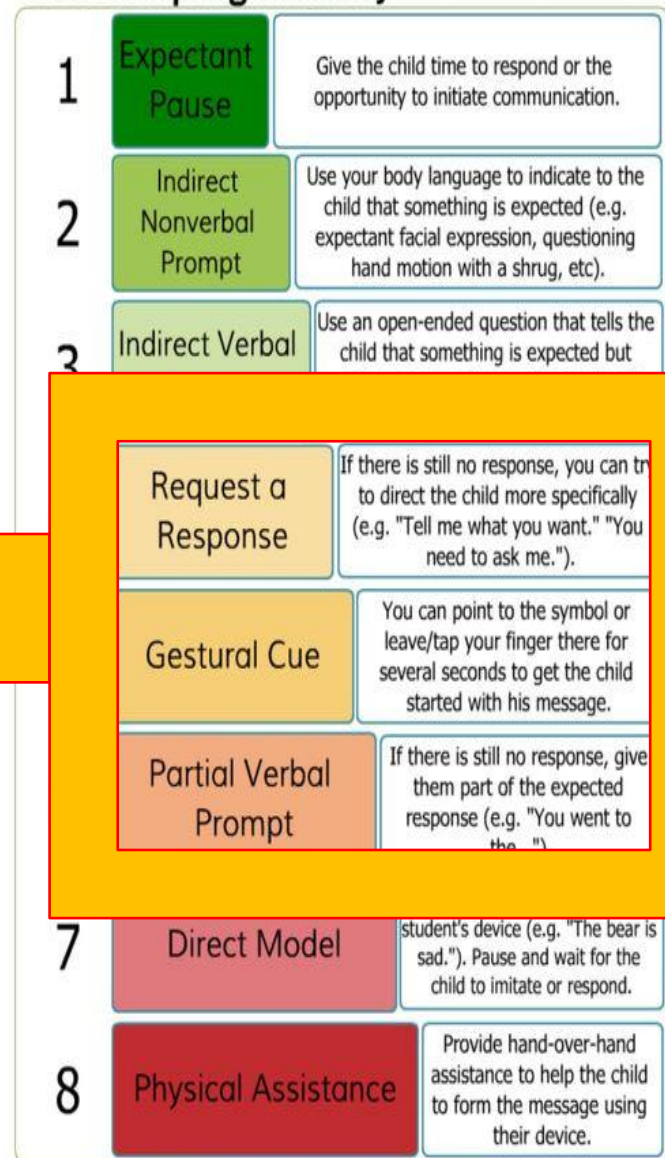




# AAC Prompting Hierarchy



## AAC Prompting Hierarchy (From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)



Request a Response	If there is still no response, you can try to direct the child more specifically (e.g. "Tell me what you want." "You need to ask me.").
Gestural Cue	You can point to the symbol or leave/tap your finger there for several seconds to get the child started with his message.
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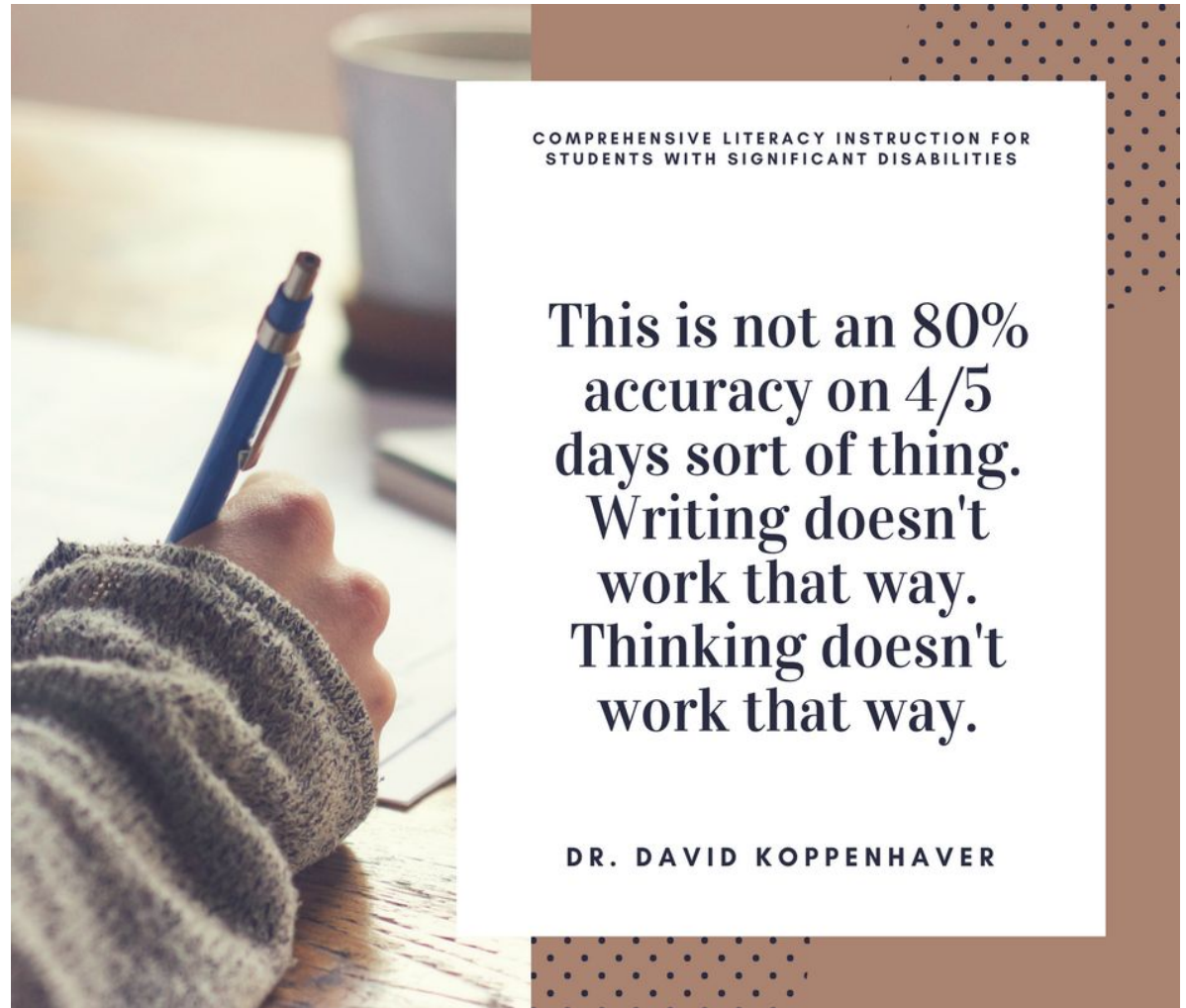
## Teaching Language

- Showing the student examples of how they could respond
- Giving peer models
- Allowing learner to self-select words
- Welcoming but not requiring a response

## Telling What to Say

- Directing learner to words they "should" say
- Starting their sentence for them
- Choosing or limiting the words that they can select
- Requiring a response

# Behavior vs. Language Learning



COMPREHENSIVE LITERACY INSTRUCTION FOR  
STUDENTS WITH SIGNIFICANT DISABILITIES

**This is not an 80%  
accuracy on 4/5  
days sort of thing.  
Writing doesn't  
work that way.  
Thinking doesn't  
work that way.**

DR. DAVID KOPPENHAVER

# Instructional Strategies

for AAC Learning

# Participation Model

- Uses peers' functional communication as goal
- Assess barriers
- Plan for today & tomorrow
- Evaluate & adjust

Rosenberg and Beukelman (1987)

Mirenda and Beukelman (1998, 2013)

ASHA Technical Report (2004)





# Participation Model



- Look for patterns
- Address systemic problems, when possible
- Support a well-designed learning environment

# Research Supporting Aided Language Input

- Established for over 2 decades
- Shows effectiveness of ALI with various types of learners
- Research
  - Elder & Goosens
  - Drager
  - Dada & Alant
  - Harris
  - Binger & Light





*“Augmented input can be broadly defined as an umbrella term for systematic modeling input from two or more modalities, one of which must include the learner’s AAC system”*

(Allen, Schlosser, Brock, & Shane, 2017, p.157)





## **AAC Modeling Intervention Research Review 2016**

**Authors:** Samuel C. Sennott, Janice C. Light,  
David McNaughton

## **Research Review**

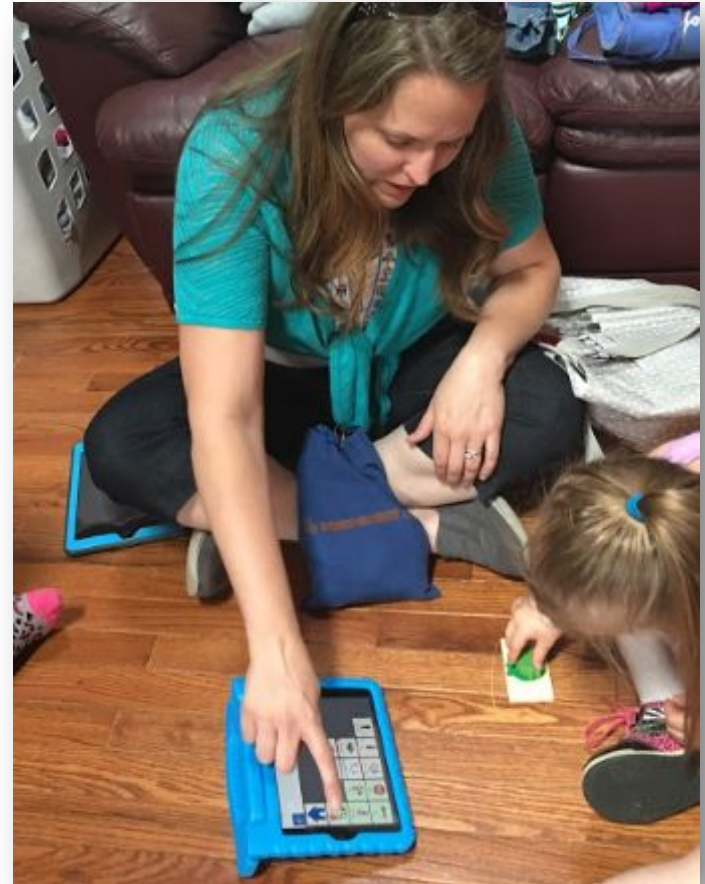
“The results of the review indicated that AAC modeling intervention packages led to meaningful linguistic gains across four areas including (a) pragmatics... (b) semantics... (c) syntax... and (d) morphology.”

# Research Review

The positive impact observed in research leads authors to state that there is

**“a strong argument for using AAC modeling as a foundation of AAC intervention.”**

Sennott, et al 2016



# Aided Language Input

Consider the student's level of existing language comprehension

## **Intact Receptive Language**

- students may have intact receptive language, but no means for output
- could be students with cerebral palsy or other motor impairments
- need language mapped for expressive output
- need shorter period of ALI

## **Disordered Receptive Language**

- students have little receptive language knowledge
- could be students with autism, neurological differences
- they lack the language infrastructure on which to overlay symbol-based language
- require longer period of ALI

Gayle Porter, 2014

**YEAH IF YOU COULD TRY  
SOME AIDED LANGUAGE INPUT**

**THAT WOULD BE GREAT**



# AAC Prompting Hierarchy

(From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)

1	Expectant Pause	Give the child time to respond or the opportunity to initiate communication.
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3	Indirect Verbal Prompt	Use an open-ended question that tells the child that something is expected but nothing too specific (e.g. "Now what?", "What should we do next?").
4	Request a Response	If there is still no response, you can try to direct the child more specifically (e.g. "Tell me what you want." "You need to ask me.").
5	Gestural Cue	You can point to the symbol or leave/tap your finger there for several seconds to get the child started with his message.
6	Partial Verbal Prompt	If there is still no response, give them part of the expected response (e.g. "You went to the...").
7	Direct Model	If still no response, model on the student's device (e.g. "The bear is sad."). Pause and wait for the child to imitate or respond.
8	Physical Assistance	Provide hand-over-hand assistance to help the child to form the message using their device.

Rachael Langley 2015 ~ rlangley@eatonresra.org

Back to the hierarchy...

# AAC Prompting Hierarchy

**Direct Modeling**  
Why is this way down here?

## AAC Prompting Hierarchy (From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)

- |   |                                  |   |
|---|----------------------------------|---|
| 1 | <b>Expectant Pause</b>           | Give the child time to respond or the opportunity to initiate communication.  |
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Participation

Compliance

# What do we mean by modeling?

## **“Modeling” for Instruction**

- Let me show you how you COULD do it
- If you don't do it, that's okay
- I will keep showing you how, until you are ready
- You can do it

## **“Modeling” for Performance**

- First I do it, then you do it
- If you don't do it, I will help you do it
- The more you do it, the less I have to help you
- You will do it



# And you're doing this because...



"We would all do well to ask ourselves this phrase everyday...If a system (VOCA) is presented to each Learner one after another that repeats such a message, *isn't it likely that the Learner is simple fly-swatting in response to staff approaching, smiling, speaking and presenting such a system?* What are they really learning?"

- Tony Jones  
talksense.weebly.com



*encourage*

COMMUNICATION  
WITHOUT

*requiring it*

D R . K A R E N E R I C K S O N

GRAPHIC BY RACHAEL LANGLEY, AAC SPECIALIST



# The Risks of Prompt Dependence

# AAC Prompting Hierarchy

(From Positive AACtion - Rocky Bay  
2010; Senner 2010; YAACK 1999)

1

**Expectant  
Pause**

Give the child time to respond or the opportunity to initiate communication.

2

**Indirect  
Nonverbal  
Prompt**

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# AAC Prompting Hierarchy

## AAC Prompting Hierarchy

(From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)

**Physical Assistance**  
Provide hand-over-hand assistance to help the child to form the message using their device.

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**Expectant Pause**

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Let's go back to our why!  
What is our goal?



# Whose message is it?

“Prompts are always used to support the child to communicate their own message and never used to elicit an externally contrived message.”

Linda Burkhart, ATIA 2014

# Resource

When You Need Your Hands to Help....  
Facilitation Guidelines for Staff Working With Students with  
Physical Challenges  
By: Dale Gardner-Fox M.S., RPT





*I believe that when the proper amount and type of support is provided...without taking over the movement itself (which is often what hand-over-hand assistance turns into), the brain has the best chance to learn to replicate the movement.*

*– Dale Gardner-Fox, M.S., RPT*

# When we need our hands to help...

## Motivation

- Choice
- Meaning
- Purpose

## Independence vs Production

## Support Strategies



# Risks of Physical Prompting

- Vulnerable population
- Abuse rate among people with disabilities
  - Rate of abuse eight times higher than typical population. This is among people who can self-report.



SPECIAL SERIES

**abused and betrayed**

# Risks of Physical Prompting

"What does a hands-on, full physical "cue" tell the child? It tells them that:

A) we have the right to manipulate their bodies or make them touch or do things whether they want to or not  
and

B) that we have the right to force them to say things just because we want them to say it."

**Kate Ahern**

Assistive  
Technology  
Specialist & Teacher

Author of  
[www.teaching  
learnerswith  
multipleneeds.  
blogspot.com](http://www.teachinglearnerswithmultipleneeds.blogspot.com)

# COMMUNICATION AUTONOMY

The ability to say  
what you want  
when you want  
to whomever you want



Rachael Langley AAC Specialist

# AAC Prompting Hierarchy

## AAC Prompting Hierarchy (From Positive AACtion - Rocky Bay 2010; Senner 2010; YAACK 1999)

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We have better ways.





Uncommon Sense Blog, used with permission

## Alternatives to physical prompting

"...skills training for children with severe developmental delays the passive observation of **a model**

**demonstrating the target skill is more effective than interactive modeling involving**

**hand-over-hand** instruction with verbal prompting."

- Biederman et al, 1998

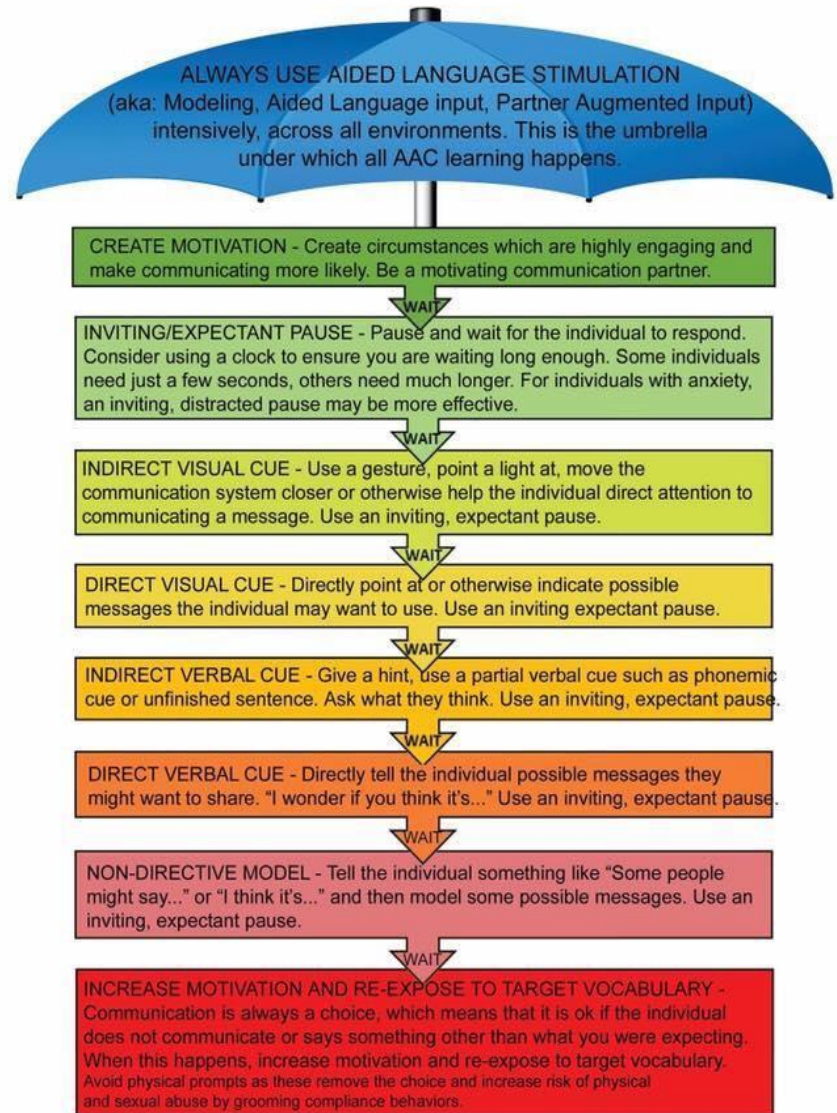


# Rethinking the Prompt Hierarchy

**Kate Ahern**

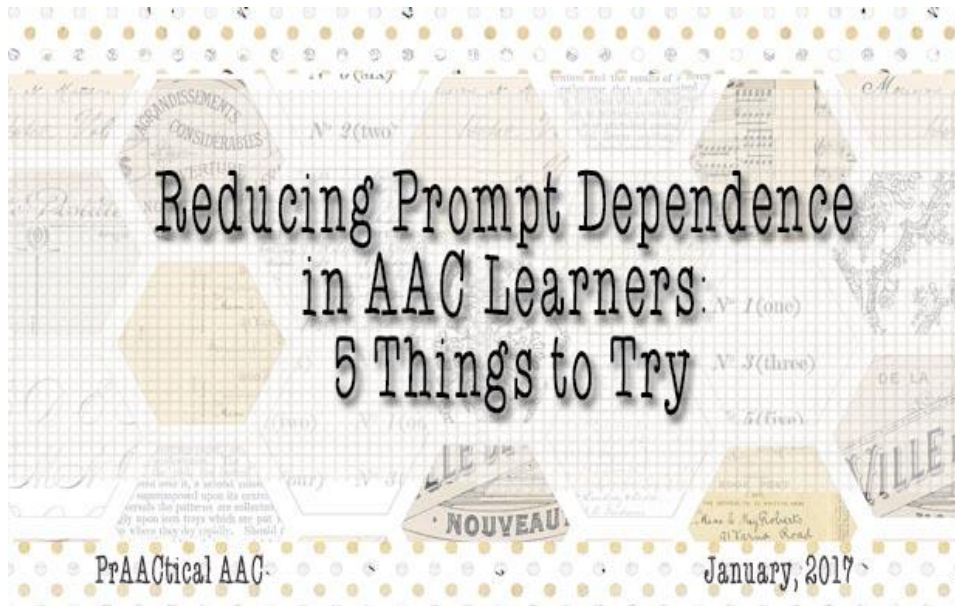
Teaching Learners with  
Multiple Needs Blog  
Shelane Nielsen

## PROMPT HIERARCHY



(C) Kate Ahern, M.S.Ed 2016 with Shelane Nielsen

# Reducing Prompt Dependency



- Exaggerate the pause time
- Use visual supports instead of verbal or physical prompts
- Fade gradually
- Use video modeling
- Involve the learner in tracking independent behaviors

Dr. Carole Zangari, PrAACtical AAC

# Video Modeling



- Evidence-Based Practice
- Allows for consistent repetition without expectation
- Readily available technology
- Allows for self-evaluation for adults/clinicians modeling (e.g. speed, number of questions or directives, etc)

# Video Modeling

## PODD Video Model:

Let's go to the swimming pool!



# Take-Aways

On Prompting & Prompt Awareness



*It is now clear from clinical experience and research, that children can effectively learn to use their AAC Systems through the use of Aided Language Stimulation.*

*-Linda Burkhart, Feb 2014*





# Prompt Awareness

- Identify levels of prompts
- Discuss with the team
- Establish shared goals for modeling vs prompting
- Promote expectant pauses
- Coach & provide examples of alternatives to prompting



Thanks!  
Questions?

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